**Account #**

***Picture ID is required to obtain service!***

Service Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Subdivision/Lot # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ ERT # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Please Check Customer Usage Type: Residential \_\_\_\_ (full time or part time) Commercial \_\_\_\_\_ Booster Pump \_\_\_\_\_

**Primary Account Holder’s Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

SSN: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Phone # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ DOB: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_\_\_\_

Billing Address: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Email: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Would you like your bill emailed? Yes \_\_\_\_ No \_\_\_\_

Place of Employment: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Work Phone # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**Joint Account Holder’s Name: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_**

SSN \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Phone # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ DOB: \_\_\_\_\_/\_\_\_\_\_/\_\_\_\_\_\_\_\_

Place of Employment: \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Work Phone # \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

**If Commercial Business:** FID#:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Local Business License #:\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

Have you ever received service from this Authority before? Yes \_\_\_\_\_ No \_\_\_\_\_

**In affixing my signature, I acknowledge that the above information is accurate; that I have read the application as well as the Notla Water Authority’s Customer Agreement/Terms & Conditions provided with this application.**

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 ***Primary Account Holder’s Signature (or Authorized Agent’s Signature)***

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 ***Joint Account Holder’s Signature***

 \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ Date\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_

 ***Notla Water Authority Representative’s Signature***

“The following information is requested by the Federal Government in order to monitor compliance with Federal Laws prohibiting discrimination against applicants seeking to participate in the program. You are not required to furnish this information, but are encouraged to do so. This information will not be used in evaluating your application or to discriminate against you in any way. However, if you choose not to furnish it, we are required to note the gender/race/national origin of individual applicants on the basis of visual observation or surname.”  **\_\_\_\_ Male \_\_\_\_ Female**

**\_\_\_\_ White, not of Hispanic origin \_\_\_\_ Hispanic \_\_\_\_ Black, not of Hispanic origin \_\_\_\_ Asian/Pacific Islander \_\_\_\_ American Indian/Alaskan native**

“This is an Equal Opportunity Program. Discrimination is prohibited by Federal Law. Complaints of discrimination may be filed with the Secretary of Agriculture, Washington, D.C. 20250”

**The signer(s) of this agreement hereby applies for services from Notla Water Authority subject to the following terms and conditions:**

1. Applicant agrees to pay the sum of $30.00 for a service charge to transfer service into their name if a meter is already active at the residence/business. Applicant must pay the $80 service reconnection fee if the existing meter is inactive/locked off. Applicant agrees to pay the current meter set price to establish new service. This amount is non-refundable.
2. Applicant agrees to comply with all rules and regulations applicable to such service. These include a copy of a photo identification card and social security or Federal tax identification number for each application and service location.
3. Billing will begin once the meter is installed or transferred into your name. The applicant will be responsible for the entire month’s water bill if they close on or before the 15th of the month. The applicant will be billed each month based on the minimum billing rate or monthly bill. There is a minimum monthly fee, regardless of usage or days of service.
4. Applicant is bound by and agrees to comply with all other provisions of the Authority’s certificate of incorporation and by-laws, regulations and rate schedules established pursuant thereto, as all the same now exist or may hereafter by adoption or amendment, and with the provisions of any supplemental contract that may, coincident herewith, be executed by the Authority.
5. Applicant agrees to pay water bill in full, at the rate that is in effect during the service period whether the amount is due to usage, water leak or any other cause that is not the fault of the water system. ALL payments are due by the 10th of each month. Failure to receive a bill does not entitle delayed payment. The remaining balance due from partial payments shall be assessed the 10% penalty/late fee.
6. Payments received after the 10th will be subject to a 10% penalty. Past due accounts will be disconnected for non-payment and a reconnection fee of $80.00 must be paid to restore service between the office hours of 8am-4pm. If payment is made after the hours of 8am-4pm or on holidays, the reconnection fee will be $100.00. Payments for reconnection after-hours or holidays must be placed in the night deposit box prior to dispatch of Authority personnel to restore service. If payment was not placed in the night deposit box as agreed and accounted for by office personnel prior to 8am the next business day, water service will be disconnected and an additional $80.00 fee must be paid to restore service.
7. Tampering (defined here as any unauthorized interference with the equipment, monitoring devices, treatment devices, fire hydrants, manholes, fences and gates, pump stations, tanks, valves, and any appurtenances used to provide water service) is strictly prohibited. This shall include the theft of water by any unauthorized manner, metered or not. Anyone found to have tampered with the Authority’s property, equipment, or any appurtenances used to provide water service will be subject to a tampering fee. Customers may be subject to criminal charges for subsequent offenses. The current tampering fee is $500.00 per incident.
8. The applicant agrees that in connection with the services provided, the Authority shall not be liable for damages to any property of the applicant’s by reason of any action on the part of the Authority, or their duly authorized officers, agents, servants or employees. The Authority’s responsibility is in the right-of-way or easement to the customer’s property and not on the customer’s property. Duly authorized agents of the Authority shall have access at all hours to the premises of the consumer for the purpose of installing, repairing, or removing Authority property, inspecting piping, reading and testing meters or for any other purpose in connection with the water service and its facilities.
9. Applicant agrees that the water service provided by the Authority is limited to the use of one household or business per meter connection. The applicant agrees not to sell, furnish or permit water to be used through the meter by other parties or to connect the service to other properties or services. Violation of this condition shall be considered a breach of contract and will result in immediate termination of service, without prior notice.
10. The Authority cannot regulate nor guarantee water pressure on the customer’s side of the meter; therefore, the Authority recommends that all customers protect their plumbing with a properly sized pressure reducing valve (purchased and installed at the customer’s expense).
11. Water bills can be paid in our office at 1802 Pat Haralson Drive, Monday-Friday. A night deposit box (monitored 24 hrs/day) is located beside our office door for after-hours payments. Payments can also be made at United Community Bank, Bank OZK, and Hughes’ General Store before the 10th of the month. Online payments can be made from our website at www.notlawaterauthority.org. We also offer bank draft from checking accounts. Bank drafts occur on between the 5th and 8th of every month. The forms to sign up for bank draft can be picked up at our office or downloaded from our website. Our office hours are 8am – 4pm, Monday through Friday.
12. Written notification is required for cancellation of service along with identity proof as outlined by FTC Identity Theft Prevention regulations.
13. Applicant is responsible for the water line from the water meter to their home and/or business.
14. Applicant agrees and understands their responsibility to notify Notla Water Authority of all changes of address, contact information and/or phone numbers.
15. Each Applicant shall grant an easement to the Authority over, on, or under such lands that contain existing water-related infrastructure, to include, but not limited to pipe, valves, booster pumps, hydrants, monitoring devices, etc. as the Authority shall require for the furnishing of water service. This easement for the construction, operation, maintenance, and/or relocation of the Authority’s water infrastructure/appurtenances shall be transferrable, in perpetuity, to any future owner of the aforementioned Applicant’s property.
16. Do not cover or plant anything near your meter box.
17. Return check/ACH fee is $35.00. This fee will be added to your account in the event of returned payment for insufficient funds.
18. **All fees, charges and penalties represented on this form are what is in effect at the time of this agreement and are subject to change. This agreement intends the application of the fees, charges and penalties that are enforced during the service period in which they occur.**

**----END----**